

# Medical-practice management company saves time with automatic payment processing.

This small company used to process recurring credit card payments manually each month. But as its customer base grew, QuickBooks Enterprise Solutions provided a path to automation.

**Automated posting.** “When I first came onboard with Physician Select Management, we were processing 40 to 50 credit card payments manually each month,” explains Sharlene Johnson, Director of Operations for the medical-practice management company. “It only made sense to opt for a processor that’s completely integrated with our existing accounting software program. Now, what would normally take three to four hours is done automatically.”\*

“The ability to process our payments, post automatically, and instantly integrate our accounts receivables data with our standard accounting information is incredibly valuable.”

– Sharlene Johnson, Director of Operations, Physician Select Management

Physician Select Management provides services to physicians and other healthcare providers and organizations. The company uses the QuickBooks Payment Solutions option primarily for the technology services it provides, including electronic health records application hosting and support.

**Streamlined reporting.** “We set up our recurring customers in QBES Payment Solutions, and the software automatically runs our client payments each month on the dates we specify,” Johnson says. “I get a report, which tells me whether any payments have been denied as well as if there are any customer credit cards due to expire in the next month or two. From there, I can record deposits with a few clicks, work the report, and contact customers as needed. It’s really convenient, and basically a hands-off system.”

**An integrated time-saver.** “Having our payment processing integrated and automated within QBES helps with projections because we know exactly how much we have to work with each month,” says Johnson.

\* This testimonial represents this customer’s individual experience. Your results may vary.  
Photo: iStockPhoto

## Physician Select Management

### Industry:

Professional Services

### Business Challenge:

Processing payments

### Prior Software:

BusinessWorks

